

Bright Ideas Presents:

The Network for
Black Professionals'

Developing Intercultural Working Skills

Wednesday 8th June

Bright Ideas
John Folman Business Centre
31 Hungerhill Road
St Ann's
Nottingham
NG3 4NB

Objectives:

- To create a safe environment for learning about diversity and intercultural competency from a personal stand point
- To assess self, and organisation, in terms of management mindset and determine what changes need to be made to accommodate the concept of managing cultural diversity
- To introduce the principles required for individuals to operate from a perspective which embraces difference
- To introduce a model to enable flexibility in management practice and behaviour
- To consider the potential contribution of Human Resources to enable the organisation's capability to embrace and embed intercultural competencies in the workplace
- Be introduced to the CILT National Occupational Standards for Intercultural Working



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Programme:

- 09.15** Arrival, refreshments and registration
- 09.30** Welcome and Introductions
- 09.45** The Iceberg Concept of the Nature of Culture
- 10.15** Assessing Your Organisation's 'Readiness' for Intercultural Working
- 11.00** Refreshment break
- 11.20** The Impact of Corporate/Management Culture on Employees
- 12.00** Changing Management Mindset
- 12.45** Lunch
- 13.30** Learning to do the Right Thing at the Right Time
- 14.15** Assessing Your Skills in Managing Difference
- 15.00** Refreshment break
- 15.20** Applying Flexible Management and the Role of Human Resources
- 16.20** Course Evaluation
- 16.30** Close and Depart

For more information and to book a place...

Please contact Karen

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Please note this is a booking only event